



Greaves Corporation - Division of Essex Products Group, Inc.
30 Industrial Park Rd, Centerbrook, CT 06409 | Mailing address – PO Box 307, Centerbrook, CT 06409-0307 USA www.greaves-usa.com

SALES and MARKETING Order Entry, Customer Service, Tech Support PH 860-664-4505, 800-243-1130 quotes@greaves-usa.com orders@greaves-usa.com info@greaves-usa.com	ACCOUNTING Accounts Receivable PH 860-664-4505 ext. 224 or 218 ar@greaves-usa.com	REMIT TO Greaves Corp PO Box 307 Centerbrook, CT 06409-0307 Effective September 1, 2026
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TERMS & CONDITIONS OF SALE – 2026

PAYMENT --	Standard terms of payment are 2% 10, net 30 days from date of invoice. Late or unallowed discounts will not be accepted and will be charged. Late payments will result in review and possible change of terms. Collection costs, including reasonable attorney fees, will be the responsibility of the purchaser. Credit cards payments are allowed for up to \$5,000. Greaves will not accept credit card payments over \$5,000 unless agreed in writing by an officer of Greaves Corporation (ACH Preferred). Any order paid for by credit card will be plus freight. Credit card orders are subject to a 3% order value processing fee.
FREIGHT & SHIPMENT --	Stocking Distributors: F.O.B. shipping point with ground freight allowed (FFA) for orders \$200 or greater via shipper’s choice of carrier to free delivery points in the contiguous 48 U.S. states, unless otherwise quoted. Greaves Corp reserves the right to deny (FFA) freight allowed, and/or to increase the cost of part by up to 20% of the listed price if an ordered item breaks the listed carton quantity. Stocking Distributors are defined as distributor customers that maintain a minimum of 2 Greaves product lines on their shelves and meet \$5,000 in annual sales with Greaves. Airfreight, UPS Red, UPS Blue, Federal Express, USPS express, and parcel post shipments are available upon request. Freight charges are the responsibility of the purchaser and must be specified on the Purchase Order with an accompanying freight account number. Orders over \$1000 ship freight allowed to Alaska, Hawaii, and Canada. Brokerage coordination and customs fees are the responsibility of the purchaser. Non-Stocking Distributors: F.O.B. shipping point with ground freight allowed (FFA) for orders \$750 or greater within the contiguous 48 U.S. States unless otherwise quoted. Same other terms apply as above. Next Day Delivery Cut off is 2:00pm Eastern time. Cut-off for same-day shipping is 2:00 pm EST, however there is no guarantee that the order will go out same day as other factors could prevent Greaves from shipping the order out. Greaves will ship all orders complete unless requested by the purchaser. Freight charges may apply.
MINIMUM ORDER & SMALL ORDER FEE --	\$200 minimum order / \$200 minimum net billing. Small order fee \$35.00 for all sub minimum orders of under \$200. The small order fee will not be waived for express / expedited shipment methods.
PRICES --	Prices are subject to change without notice. Orders are accepted on the basis that material and labor costs at time of shipment may govern selling prices. All federal, state, or local taxes will be added to the net amount of invoice where applicable.
QUOTES--	Quoted prices are valid for 30 calendar days. All quoted lead times are an estimate and will be confirmed at the time of order processing. Numbered quotes may be used once unless otherwise specified by Greaves Corporaton. Prices and Lead times on quotes are based off the quantities requested - Greaves reserves the right to change prices and lead times if the order quantity is significantly different than the quantity on which the quote is based. All quotes are subject to prior sale and availability at the time of the order (ARO).
PRODUCT DESCRIPTION --	Due to changes of availability, products supplied may differ from the pictured item or previous supply, but function will satisfy the catalog description.
WEIGHT ESTIMATES --	EST. SHIPPING WEIGHTS shown in this catalog are offered only to assist the approximation of shipping cost. Actual weights may vary and packaging weight should be added.
QUANTITY & PRICING --	Carton Quantities, Quantity Variances, Tariffs and Customs Charges: Factory shipments shall be made in standard carton quantities. Carton breaking is permitted only at Greaves Corporation’s discretion and may result in denial of FFA terms and/or a price increase of up to 20%. For non-stock or special-order items, Greaves may under-ship or over-ship by up to 10% and invoice accordingly, unless Buyer requires an exact quantity at the time of order. Additional costs for exact quantities may be charged at Greaves’ discretion. All tariffs, duties, customs, brokerage fees, import charges, and related governmental charges shall be the sole responsibility of the Purchaser.
RETURNS --	Material may only be returned for merchandise credit and only after A) written agreement is obtained from the Greaves factory sales office, and B) material is returned to the factory by the purchaser in unused, resalable condition and in original cartons. After the material is received, inspected, counted, and accepted, credit will be issued for merchandise credit only. Special orders or items marked NCNR on quotes/sales orders which required unique manufacturing may not be cancelled or returned. Greaves may ask for photos of incorrect products for verification purposes. A minimum of 20% but not less than \$25.00 restocking and handling charge will apply. This fee may be waived with prior stocking agreements with Greaves Corporaton. Stocking Distributors have 12 months from the date of shipment to return an item. Stock returns must be returned in full cartons if sold as a full carton or Greaves reserves the right to refuse the return. Merchandise credits are valued for 1 year after date of credit memo. Non-stocking distributors or direct customers have 90 days from date of shipment to return an item, or Greaves reserves the right to refuse the return. Merchandise credits are valued for 1 year after date of credit memo.
CANCELLATIONS or CHANGES --	Orders may not be changed or cancelled in whole or in part without seller’s prior written agreement. No order accepted by Greaves may be altered or modified unless agreed in writing, as signed by an authorized official of Greaves, and no such order may be cancelled or terminated except upon payment of Greaves’ loss, damage or expense arising from such cancellation or termination, up to and including Greaves’ obligations to suppliers.
CLAIMS for LOSS or DAMAGE in TRANSIT--	Carrier is responsible for goods lost or damaged in transit. A claim for product lost or damaged in transit must be entered with the carrier and prosecuted by the purchaser. Claims regarding shortages or damaged shipments must also be reported in writing to the Greaves factory sales office as soon as possible, but no longer than 3 days of receipt of shipment. Upon request of the customer, shipment will be insured and cost billed to customer.
WARRANTY --	All products to be free of defects in material and workmanship for a period of 90 days from date of sale. Upon return of defective material, replacements will be shipped F.O.B-shipping point. Except as otherwise stipulated herein, Greaves makes no warrantees of any kind, expressed or implied, and expressly disclaims the implied warranty of fitness for a particular purpose.
LIMITATION OF LIABILITY --	Greaves’s liability shall be limited to either repair or replacement of the goods or refund of the purchase price, all at Greaves option. In no event shall Greaves be liable for any special, incidental, consequential, punitive, exemplary, or any indirect damages, or the lost profits or data (whether sounding in contract, tort, strict liability, or otherwise), all regardless of whether Greaves knew or should have known of the possibility of such losses.
TOOLING --	All patterns, tools, dies, jigs, fixtures, and any items developed for a special product remain the sole property of Greaves Corp.
NON-CANCELABLE, NON-RETURNABLE --	NCNR* items are custom-made or specially ordered products that are manufactured according to the customer's specifications and requirements. Once the order is confirmed, it cannot be canceled or returned for any reason. The company reserves the right to ship up to 2 additional or 10% more of the ordered quantity of NCNR items, whichever is greater, based on manufacturing constraints and operational efficiencies. The customer agrees to accept such variations in quantity and will be billed accordingly.